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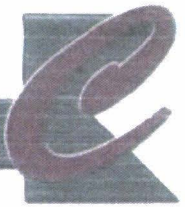
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No. _____

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2012 ETC Certification of Support and Annual Report

Report to Satisfy Requirements of FCC 11-161 and 47 C.F.R §54.313

Name of ETC Applicant: Craw-Kan Telephone Cooperative, Inc.

Study Area Code: 421759

Date of Filing: 06/25/2012

State: Missouri

Person to contact for questions:

Name: Craig R. Wilbert

Telephone Number: 620-724-8235

E-mail address: crwilbert@ckt.net

State Filing Details:

The data contained in this filing complies with the requirements set forth in FCC 11-161 and §54.313 as amended. To the extent that Missouri Public Service Commission requires additional information as part of its normal ETC recertification process; that data will be provided to the Missouri Public Service Commission in compliance with the scheduled Annual Reporting for previously designated ETCs.

Table of Contents

Report 1: §54.313 (a) (1) - Five-Year Service Quality Improvement Plan	3
Report 2: §54.313 (a) (2)- Outage Report	4
Report 3: §54.313 (a) (3)- Requests for Service	5
Report 4: §54.313 (a) (4)- Complaints per 1,000 Connections	6
Report 5: §54.313 (a) (5)-(6)- Certifications	7
Report 6: §54.313 (a) (7)- Current Price Offerings	8
Report 7: §54.313 (a) (8)- Company Identification	9
Report 8: §54.313 (a) (9)- Tribal Outreach	10
Report 9: §54.313 (f) (2)- Annual Financial Report	11
Report 10: §54.313 (g)- Areas with No Terrestrial Backhaul.....	12
Report 11: §54.313 (h)- Additional Voice Rate Data	13
Attachment 1.....	14

Report 1: §54.313 (a) (1) - Five-Year Service Quality Improvement Plan

1. A progress report on its five-year service quality improvement plan pursuant to § 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.

1.1 Progress Report

1.2 Universal Service Support Received and How It Was Used

Response to 1.1:

The Company has been designated an ETC by the Missouri Public Service Commission (MoPSC), and the MoPSC has heretofore not required ETCs to file service quality improvement plans or annual updates. Hence, in accordance with the Wireline Competition Bureau's Clarification Order in DA 12-147, issued on February 3rd, 2012, paragraph 7, this provision's requirement to submit a progress report does not apply to Craw-Kan Telephone Cooperative, Inc. for this filing period.

Response to 1.2:

Craw-Kan Telephone Cooperative, Inc. received a total of \$881,370 in federal high cost support during 2011. Over that same time period, the company made regulated investments of approximately \$383,706 and incurred regulated expenses of approximately \$1,806,884 to provide telecommunications service to the residents and businesses of its serving territory. The Company has used its federal high cost support to provision telecommunications services to all requesting consumers throughout the entirety of its certificated service area at rates that while comparable with those in urban areas, are significantly lower than the cost of providing service.

In part, through federal high-cost support, Craw-Kan Telephone Cooperative, Inc. has invested in a modern telecommunications network utilizing fiber optic cable and advanced circuit-switched and IP technology throughout its service territory resulting in a vast improvement in the quality of the service area's communications infrastructure.

Report 2: §54.313 (a) (2)- Outage Report

2. Detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect
- (i) At least ten percent of the end users served in a designated service area; or
 - (ii) A 911 special facility, as defined in 47 CFR 4.5(e).
 - (iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:
 - (A) The date and time of onset of the outage;
 - (B) A brief description of the outage and its resolution;
 - (C) The particular services affected;
 - (D) The geographic areas affected by the outage;
 - (E) Steps taken to prevent a similar situation in the future; and
 - (F) The number of customers affected.

Response:

Craw-Kan Telephone Cooperative, Inc. has been designated an ETC by the Missouri Public Service Commission, and that Commission has heretofore not required ETCs to file outage reports in connection with annual ETC recertification. Hence, in accordance with the Wireline Competition Bureau's Clarification Order in DA 12-147, issued on February 3rd, 2012, paragraph 10, this provision's requirement to report outages does not apply to Craw-Kan Telephone Cooperative, Inc. for this filing period.

Report 3: §54.313 (a) (3)- Requests for Service

3. The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those potential customers.

Response:

Craw-Kan Telephone Cooperative, Inc. has been designated an ETC by the Missouri Public Service Commission (MoPSC), and the MoPSC has heretofore not required ETCs to report outstanding requests for service in connection with annual ETC recertification. Hence, in accordance with the Wireline Competition Bureau's Clarification Order in DA 12-147, issued on February 3rd, 2012, paragraph 10, this provision's requirement to report outstanding requests for service does not apply to Craw-Kan Telephone Cooperative, Inc. for this filing period.

Report 4: §54.313 (a) (4)- Complaints per 1,000 Connections

4. The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

Response:

Craw-Kan Telephone Cooperative, Inc. has been designated an ETC by the Missouri Public Service Commission (MoPSC), and the MoPSC has heretofore not required ETCs to report complaints in connection with annual ETC recertification. Hence, in accordance with the Wireline Competition Bureau's Clarification Order in DA 12-147, issued on February 3rd, 2012, paragraph 10, this provision's requirement to report complaints does not apply to Craw-Kan Telephone Cooperative, Inc. for this filing period.

Report 5: §54.313 (a) (5)-(6)- Certifications

5. Certification that it is complying with applicable service quality standards and consumer protection rules. Certification that the carrier is able to function in emergency situations as set forth in §54.202(a)(2).

Response:

See **Attachment 1** – Affidavit of Craig R. Wilbert



Report 6: §54.313 (a) (7)- Current Price Offerings

6. The company's price offerings in a format as specified by the Wireline Competition Bureau.

Response:

The Wireline Competition Bureau has not established a format for the requested information, as specified in §54.313(a)(2)(iii)(F)(7), nor has this provision received Office of Management and Budget (OMB) approval as of the date of this filing. Therefore, no response is required at this time.

Report 7: §54.313 (a) (8)- Company Identification

7. The recipient's holding company, operating companies, affiliates, and any branding (a "dba," or "doing-business-as company" or brand designation), as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by the Administrator. For purposes of this paragraph, "affiliates" has the meaning set forth in section 3(2) of the Communications Act of 1934, as amended.

Response:

This provision has not received Office of Management and Budget (OMB) approval as of the date of this filing. Therefore, the requested information will be filed when appropriate.

Report 8: §54.313 (a) (9)- Tribal Outreach

8. To the extent the recipient serves Tribal lands, documents or information demonstrating that the ETC had discussions with Tribal governments that, at a minimum, included:
- 8.1 A needs assessment and deployment planning with a focus on Tribal community anchor institutions;
 - 8.2 Feasibility and sustainability planning;
 - 8.3 Marketing services in a culturally sensitive manner;
 - 8.4 Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and
 - 8.5 Compliance with Tribal business and licensing requirements.
 - Tribal business and licensing requirements include business practice licenses that Tribal and non-Tribal business entities, whether located on or off Tribal lands, must obtain upon application to the relevant Tribal government office or division to conduct any business or trade, or deliver any goods or services to the Tribes, Tribal members, or Tribal lands.
 - These include certificates of public convenience and necessity, Tribal business licenses, master licenses, and other related forms of Tribal government licensure.

Response:

Craw-Kan Telephone Cooperative, Inc. does not serve any Tribal lands. Therefore, this provision does not apply to Craw-Kan Telephone Cooperative, Inc.